

LEADERSHIP TRANSFORMATION SERIES:

Winning Tools for Leaders

Building Empowered
Supervisory Team

CUSTOMER SERVICE PROGRAMS:

The Service Image

Service from the Heart

HIGH PERFORMANCE CULTURE PROGRAMS:

Building Self-Confidence

Success Begins With Me

Developing Winning Attitude

My Job My Pride

BUSINESS SKILLS/OTHERS PROGRAMS:

Winning Tools for Effective
Communication

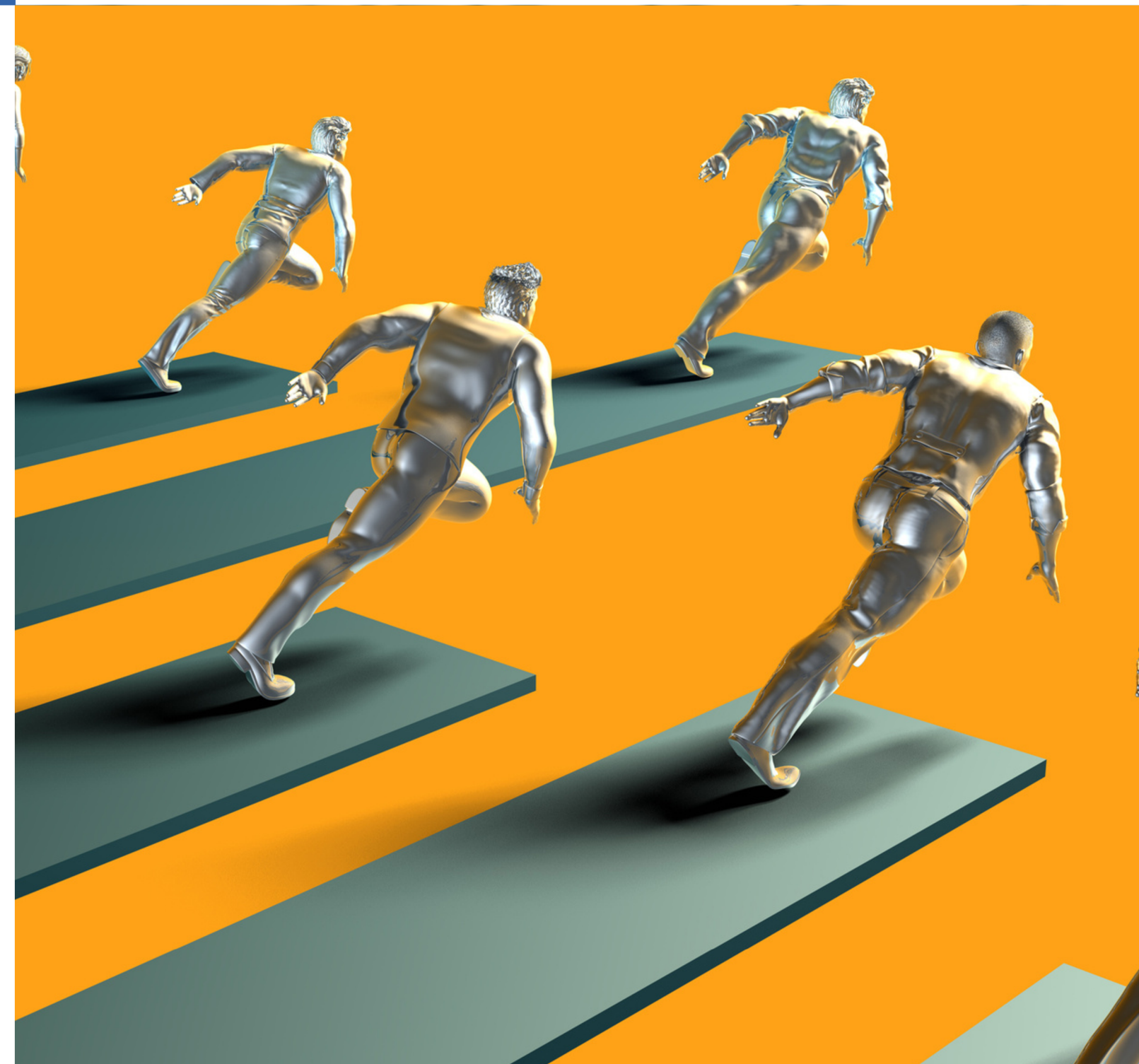
Managing Expectation,
Tasks, and Time

7 Innovation Tools

Problem Solving and Decision
Making

Young Executive
Development Program

Harnessing Excellent Individuals
(Teambuilding)



DEVELOPING WINNING ATTITUDE

BE TRUE TO YOURSELF. NEVER GIVE UP!

INTRODUCTION

Most people have more latent power than they ever learn to use. Take the first step in evolving from a follower into a leader, and get recognized for your abundant talents and strength. This transformative program encompassing modules designed to elevate your performance and personal growth. From cultivating a winning attitude and self-confidence to mastering the art of self-motivation and influencing skills, this comprehensive journey empowers you to excel in both your professional and personal spheres. As you progress through these modules, you'll develop essential managing skills, enabling you to initiate cultural transformations and drive success. Embark on this enriching experience to unlock your full potential and achieve excellence in all aspects of your life.

TARGET GROUP

A. NON EXECUTIVES B. EXECUTIVES

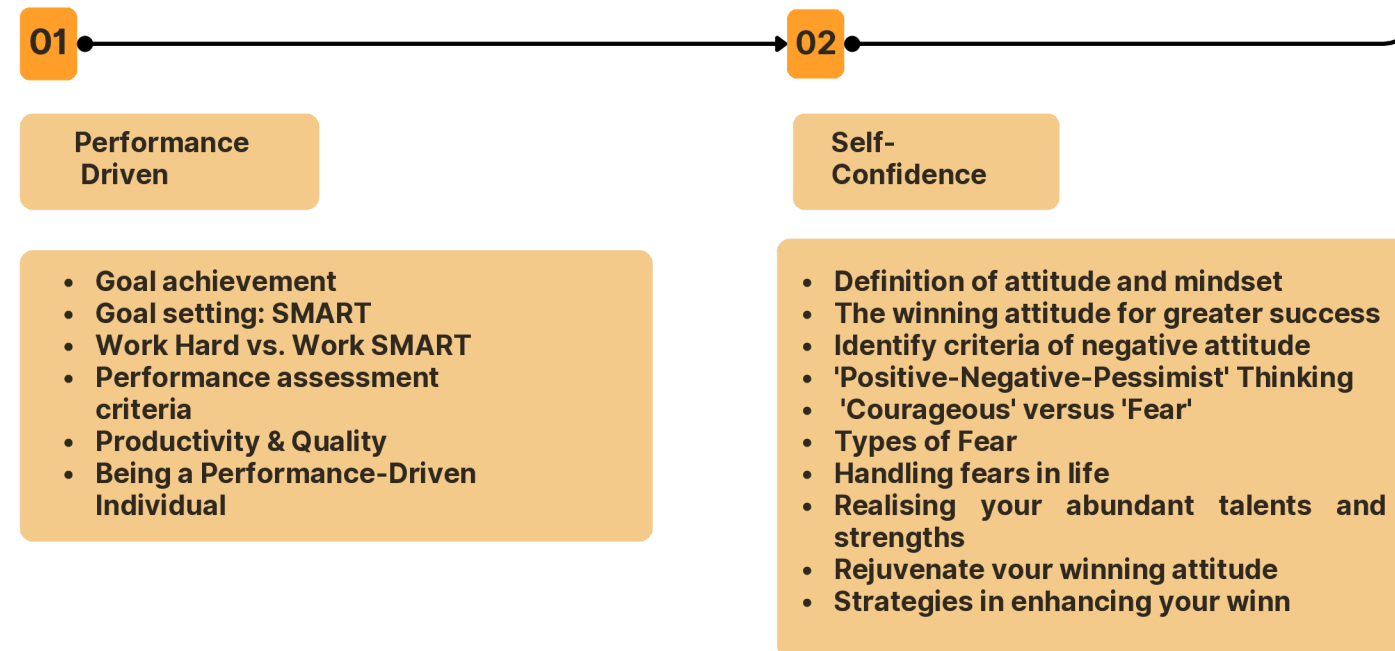
This program is open to all types of employees.

PROGRAM OUTCOMES

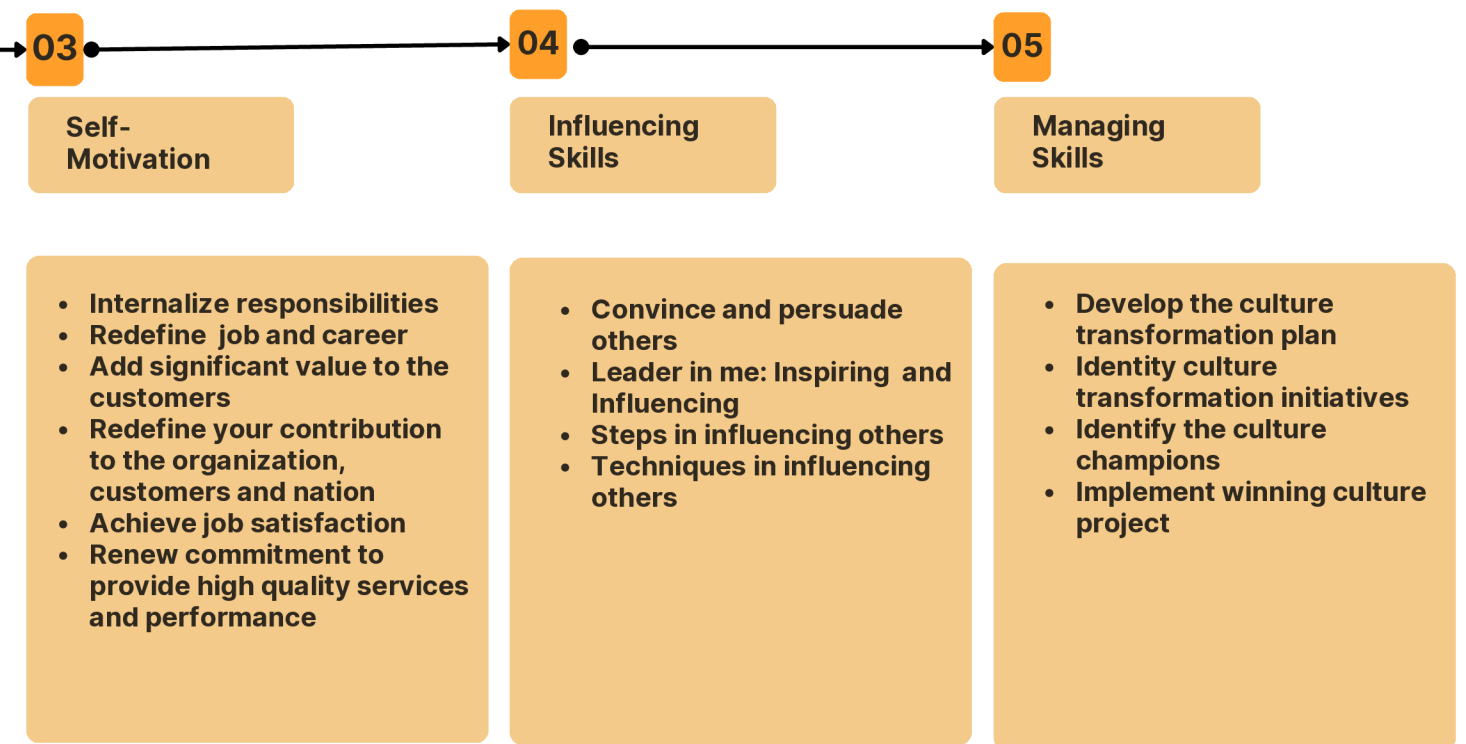
- Exceeding goals and performance under all circumstances
- Influencing others with your perspective
- Ensuring a commitment to high-quality services and performance

MODULES

At the end of the session, participants will be able to achieve the following objectives (as per module):



MODULES:



DOCUMENTATION

A combination of the following documents and folders will be given to program participants to engage them in their learning. Using these documents helps participants retain knowledge and apply the techniques learnt.

1. PROGRAM FOLDER & NOTES

- Notes on tools & techniques
- Guide to tools & techniques

2. CERTIFICATE

- Program certificate

3. PROGRAM JOURNAL

- Record personal notes on the individual journey of change and progress

4. TOOLCARD

- Handy card on techniques & tools
- Brief outline for easy recall

5. TOOLBOX

- Handy booklet on notes
- A simple guide to the tools & techniques

