

# PROBLEM SOLVING & DECISION MAKING

*Empower your team by mastering the skill of decision-making*

## INTRODUCTION

Decision-making is a core skill that every employee must utilize in their career. Employees will need to make the best choice in the shortest time possible, as well as be able to show reasons that support their decisions. The participants will be exposed to relevant techniques that enable them to be both systematic and decisive when necessary.

## TARGET GROUPS

**Executives & Managers**

## DURATION

**2 days (7 hours / day)**

## OUTCOMES

- Skillfully address problems through systematic solutions
- Methodically analyze information, evaluating decision outcomes' pros and cons
- Apply appropriate tools and techniques for quality decision-making
- Confidently communicate and take responsibility for decisions taken

## MODULES

**Module 1:** Problem Solving & Decision Making

**Module 2:** Analytical & Critical Thinking

**Module 3:** Creative Thinking in Problem Solving

**Module 4:** The Courage to Make Decision

